

LOGGING IN

- Go to https://mcc.limetac.com/Apps/EventPortal
- Click "Log In" on the upper left corner of the screen.
- Enter your user name and password, which you should have received from MCC.

If you forget your password, click here for assistance.

 When you log in for the first time, you will be prompted to create a new password

Forgot your password?

LimeTAC

Log in

User name

EMolnar

Password

•••••

Remember me?

Log in

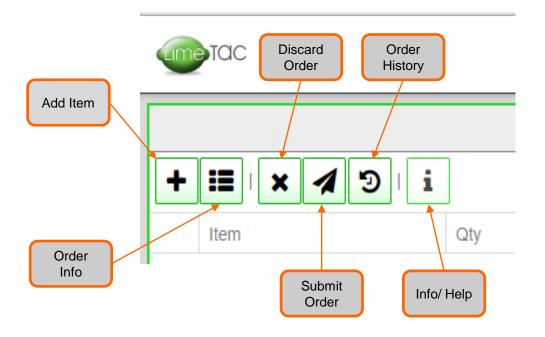
Enter temporary password



MCC Online Parts Portal - User Guide

Home screen layout



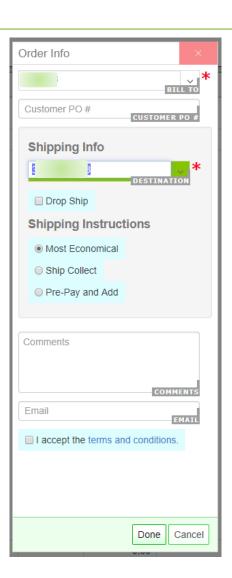


Price & Availability

1. From the home screen, click the "Add item" icon to begin.

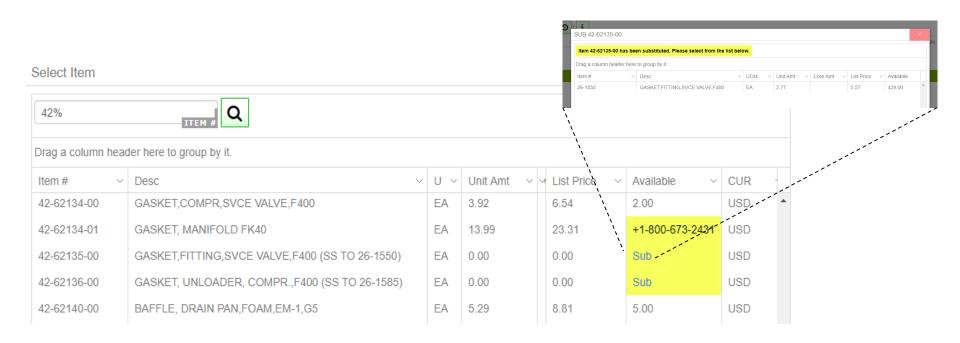


- 2. The Bill To code should self populate. If it does not and you do not know your code, please contact customer service.
- 3. Choose a shipping destination, click "Done" on the bottom.



Price & Availability

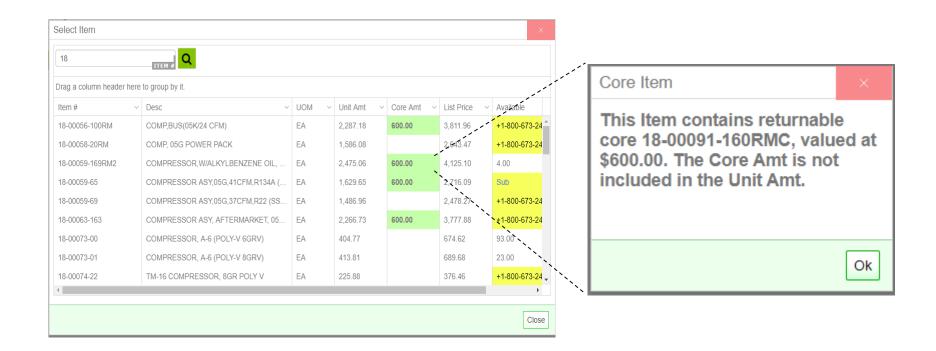
- 4. Search for the first part on your order. Double-click to add to your order.
 - If there is a phone number listed under the available column, this item is not currently in stock, but may be backordered.
 - If "Sub" is listed, that means that the part is no longer available, but that another part can be substituted. Click on "Sub" to see additional options.





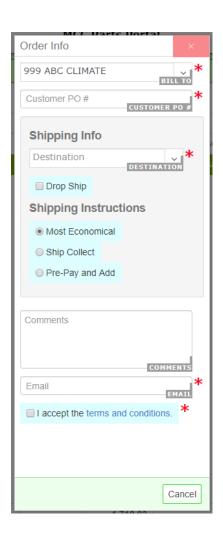
Core Items

• Items that contain a returnable core will be noted under the "Core Amt" column. NOTE: the core deposit amount is NOT included in the unit price.



Placing a Basic Order

- Once you have completed selecting items for your order, click on the "Submit" icon.
- 2. If your order is over \$1,500 and is not being drop shipped, the shipping instructions will default to "Most Economical."
- 3. Fill out all of the fields with red asterisks (*) next to them and check the box to accept the terms and conditions near the bottom. Don't forget to include your email address!
- 4. Click "Done" at the bottom.



Placing a Basic Order

- A message box will pop up to let you know that the order is being finalized. If you're ready, click "Proceed" to complete the order. Click "Go Back" in order to return to the order to make changes.
- A green banner will appear with your order number. You may want to write this down.
- 7. You will receive a confirmation via email. Look it over carefully to be sure all of the information is correct. If there is an issue, please contact our customer support team at <u>mcc.parts@mcc-hvac.com</u>.

MCC Parts Portal Order Confirmation PO# Bill To Ship To Order# Ship Via Order Date ROYAL FAR_24706 2601 SOUTH QUEEN STREET SPO-054755 322 PITT OHIO 2018-01-31 YORK, PA 17402 UNITED STATES Item# Description Req Date UOM Qty Unit Amt Core Amt Total 77-00273-22 TOP LEVEL KIT, CM-2, 12V, W/ GRILL MOUNT, WHITE, ENC, SLIM LINE MIRCO CHANNEL 2018-01-31 EA (applicable federal and local taxes extra) Grand Total 6,501.70 Comments: null erin.molnar@mcc-hvac.com

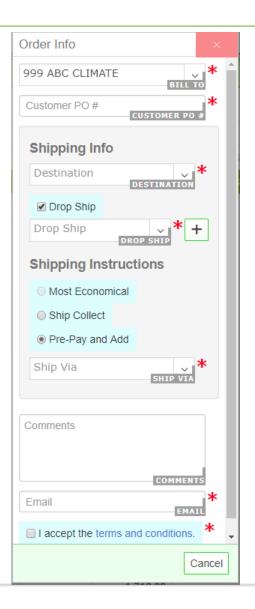
For assistance, please call: +1-800-673-2431.



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Finishing a Drop Ship Order

- 1. Once you have completed selecting items for your order, click on the "Submit" icon.
- 2. Check the "Drop Ship" box.
- 3. Either choose an address from the drop down box, or click the green + sign to add a new address.
 - If creating a new drop ship address, please see the next page.

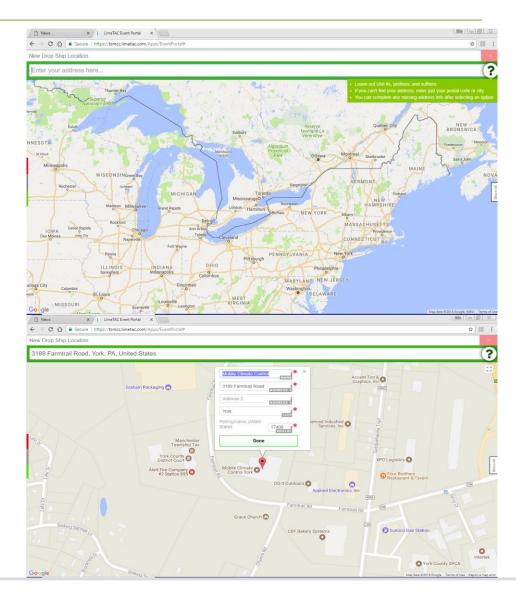




Finishing a Drop Ship Order

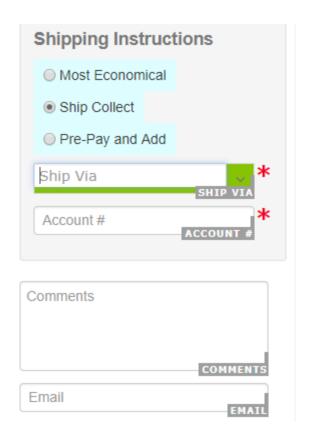
4. Enter the address into the search bar.

- 5. Complete the address box with a unique name and any further needed information.
 - Note that Canadian addresses will need the second part of the zip code re-entered
- 6. Click Done.



Placing a Collect Order

- 1. If you choose to Ship Collect, you **must** choose a carrier from the Ship Via dropdown list and enter your account number.
- 2. Continue filling out the mandatory fields and click "Done" at the bottom.
- 3. You will receive a confirmation via email. Look it over carefully to be sure all of the information is correct. If there is an issue, please contact our customer support team at mcc.parts@mcc-hvac.com.



Frequently Asked Questions

Why won't the "Done" button appear at the bottom of the Event Info screen?

This means that a required field has not been filled out. Scroll up and down as necessary and make sure that all of the fields with a red asterisk (*) have information in them. Once they are all completed, the Done button will appear.

Why can't I choose "Most Economical" under the shipping instructions?

You have most likely indicated that you want to drop ship the order. Most Economical is not available for drop shipments. You may either choose to ship using the carrier of your choice and your account number with them by choosing "Ship Collect," or you can choose "Pre-Pay and Add" and we will ship your order the most price-efficient way using our contracted carriers and add the cost to your invoice.

I need this order to be shipped overnight/special way, but don't have an account with a carrier – how do I do that?

 Under "Shipping Instructions," choose "Pre-Pay and Add" and choose from the "Ship Via" dropdown box. Special instructions should be added to the comments field.



Frequently Asked Questions

- I'm drop shipping to another country. Is there anything special I need to do?
 - If you are shipping to Canada, you will need to delete the postal code as the last three digits will be incorrect.
 - Note that customs paperwork will contain your price, not the price at which
 you sold a part to your customer. To avoid this, you may want to utilize a
 forwarder instead of drop shipping.
- What browsers work with the new portal/do I need to install any special software?
 - The new portal will work with all current browsers and even on your mobile device.
- How do I change an order after it is submitted?
 - If you need to change an order, please contact Customer Service.
- What is UOM? PHN?
 - UOM stands for Unit Of Measure i.e. how many items in a package
 - PHN stands for Per Hundred Count

